

#PENTAGIVES

Booking add-on, Soup of the Day, Socks, and Meeting & Event bookings | Terms & Conditions

1.0 Booking add-on

When booking a stay through pentahotels.com during the campaign period, guests will be able to pre-book a “Soup and Socks” booking add-on which entitles them to a pair of socks and a bowl of soup during their stay. For Pentahotel Moscow only, the campaign period will run for an additional month until 31.03.2022. The sale is open to guests and visitors of Pentahotels (except Asia).

All participating Pentahotels will hold a limited stock of Penta X Stand4Socks socks available for purchase. The price of the add-on is 12 € in Germany, Austria, Belgium and France, 12 £ in the UK, 350 CZK in Prague, and 1050 RUB in Moscow. This is a reduced bundle price compared to purchasing the items separately in the hotels.

The add-on will be available for stays booked through the booking engine up until 72 hours prior to the check-in date. The add-on is not available for stays that are booked with less than 72 hours until the check-in date.

The price for this add-on is to be either paid in advance or authorised upon check-in, depending which payment option is chosen when booking.

The socks are available in two different sizes (SMALL and LARGE) and the guest can select their size when booking. The design may vary.

The guest will be provided with their socks and a voucher for a Soup of the Day at check-in. Vouchers can be redeemed in the Pentalounge when ordering a soup of the day. Vouchers should be treated like cash, as lost or stolen vouchers cannot be replaced.

Sales of the Soup and Socks add-on will be exempt from any other form of discount and cannot be used in conjunction with any other offer, including the Friends discount.

The socks are produced as a limited-edition and cannot be restocked. Once sold out the booking add-on will no longer be available.

All sales are final, exchanges and refunds at Pentahotels are excluded.

If an item is faulty or damaged, the Promoter of the Anniversary Campaign, Penta Hotels Worldwide GmbH (Frankfurt am Main) may be contacted at marketing@pentahotels.com within 30 days from the date of purchase to initiate a return or exchange.

For each add-on sold, a pair of socks and a bowl of soup will be donated to the local charity partner of the individual hotels at the end of the campaign.

Penta Hotels Worldwide GmbH is not a charitable organisation and the purchase of socks is not tax deductible.

2.0 Soup of the day

The #PENTAGIVES “buy one, give one” donation scheme will apply to all Soup of the Day sales in the restaurant of all Pentahotels (except Asia) during the campaign period. There is no special price: the price on the menu applies.

Three soups will be available during the campaign period:

- Broccoli & Almond Soup.
- Ginger Chicken Noodle.
- Roasted Red Pepper, Parmesan & Basil Pesto.
- Borsch* (Pentahotel Moscow only).

The Friends discount of 10% off food and drinks can be used for Soup of the Day sales in the Pentalounge.

For each Soup of the Day sold, a bowl of soup will be donated to the local charity partner of the individual hotels at the end of the campaign.

Penta Hotels Worldwide GmbH is not a charitable organisation and the purchase of soup is not tax deductible.

3.0 Socks

All Pentahotels will hold a limited stock of Penta X Stand4Socks socks available for purchase directly in the hotel; the price per pair is 10 € in Germany, Austria, Belgium and France, 10 £ in the UK, 300 CZK in Prague, and 900 RUB in Moscow. The sale is open to guests and visitors of Pentahotels (except Asia).

Sock sales will be exempt from any other form of discount and cannot be used in conjunction with any other offer, including the Friends discount.

The socks are produced as a limited-edition and cannot be restocked.

All sales are final, exchanges and refunds at Pentahotels are excluded.

If an item is faulty or damaged, the Promoter of the Anniversary Campaign, Penta Hotels Worldwide GmbH (Frankfurt am Main) may be contacted at marketing@pentahotels.com within 30 days from the date of purchase to initiate a return or exchange.

For each pair of socks sold, a pair of socks will be donated to the local charity partner of the individual hotels at the end of the campaign.

Penta Hotels Worldwide GmbH is not a charitable organisation and the purchase of socks is not tax deductible.

4.0 Meeting & Event bookings

When an event is booked at participating Pentahotels during the campaign period, a soup will be donated to the local charity partner on behalf of every delegate or attendee at the end of the campaign.

This applies for all events booking between 01.12.2021 and 28.02.2022 at Pentahotels Vienna, Brussels Airport, Brussels City Centre, Leuven, Liège, Prague, Paris CDG Airport, Birmingham, Derby, Inverness, Ipswich, Reading, Warrington, Berlin Köpenick, Braunschweig, Eisenach, Kassel, Leipzig, Rostock, and Wiesbaden. Moscow. For Pentahotel Moscow only, the campaign period will run for an additional month until 31.03.2022. Events can take place at any time.

This offer applies only to events booked through Penta Sales Teams and via sales@pentahotels.com.

When the event is booked, the company names of participating businesses will be displayed at the campaign station in the applicable Pentahotel. To opt out of this, the booker should contact marketing@pentahotels.com.

Bookings are subject to availability and the General Terms and Conditions provided by the Penta Sales Team for all meeting and event bookings.

For each delegate or event attendee booked, a soup will be donated to the local charity partner of the individual hotels at the end of the campaign.

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